



Travel should always feel like a privilege. And, with Standard Chartered World Elite, World and stc Mastercard it does. Unwind before you fly and take the stress out of travelling; relax at over Pearl Lounge at Bahrain International Airport and 1000+ airport lounges worldwide. All you need to do is register in **Mastercard Airport Pass MEA**, mobile app and relax.

Mastercard Airport Pass MEA

- Mastercard Airport Pass MEA solution is entirely digital for cardholders with a smartphone downloading the app, offering a one stop shop to search and access lounges via a mobile app. A digital membership card with QR code is available in app for ease of access and processing into the lounge.
- Cardholders can experience instant access to airport lounge opening hours, amenities, location, and lounge photos.
- Mobile data is not required to access a lounge, cardholders can show their 'Membership Number' which is available within the app, which gets automatically generated upon eligible Mastercard card registration.
- Primary and Supplementary cardholders need to download Mastercard Airport Pass MEA app and register their individual Mastercard cards, in order to avoid additional guest charges.
- For customers without a smartphone or a preference to use a website, these customers can visit <https://mastercardmea.dragonpass.com> to search and view lounges opening hours, amenities, location and lounge photos. In order to access the lounge, customer will need to download an e-certificate and present this in the lounge.

Downloading the App

The app can be easily downloaded from App store / Google Play or simply by scanning the relevant QR code below based on the cardholder's phone model and choosing 'Install' to install the app:





Registration

Registration is simple with just 3 easy steps:

- 1- After downloading the app, click “Sign Up”, enter your eligible Mastercard card details plus a few personal details.
- 2- Create a Password.
- 3- The account is set up and ready to go.

The registration journey will allow DragonPass to conduct an authorization check for card validation and determine program eligibility and entitlement. Personal details will be saved excluding the card number. On completion of registration, the customer will be presented with their membership details including their entitlements and visit costs for lounges.

Login Journey

Enter Email and Password. You will be directed to the lounge search page.

Steps to generate membership QR code:

- 1- After selecting the lounge, click “Member Access”.
- 2- The digital membership card, an overview of the entitlements plus any charges will be displayed. Click “Access Lounge”.
- 3- A message will pop up reminding you of the \$32 charge for any additional guest over the permitted entitlements. Click “Continue” to confirm.
- 4- The membership QR code will be displayed which needs to be presented to the lounge staff.

Upon successful verification with the lounge staff and the lounge portal, the cardholder can proceed to enjoy the complimentary lounge services. Where there is a need to purchase additional visits, a charge will be made against the registered card following entry to the lounge.

e-Receipt

Where the cardholder pays for their visits (and any guest visits) this is charged directly to the customer’s card, registered on the Mastercard Airport Pass MEA app, and a receipt is sent to them via email.

Note: If for any reason any applicable charges cannot be collected from the payment card at the time of entry, and you are granted access to the lounge, then this may be charged to your credit card as a delayed payment.