

SME Banking Service and Price Guide effective 1st May 2024

All fees and charges are subject to 15% excise duty

SCB Product	BB Ordinary Current and Smart Business Accounts		Community Heart Account		International Trade Account		SME Savings Account
Value Proposition	A product tailor-made for high transactional volumes offering holistic banking solutions. Smart Business Account holder enjoy an additional benefit of a dynamic tariff based on the Total Business Credits (TBCs) on the account in a calendar month.		A product designed for non-profit organisations.		International Trade Account that allows you transafer money within Standard Chartered Bank Network at no cost.		A product designed for companies that are interested in separating their savings from the working capital Account.
Currency	UGX	USD/GBP/EUR	UGX	USD/GBP/EUR	UGX	USD/GBP/EUR	UGX
Account Features							
Account Opening Balance	1,000,000	1,000	1,000,000	1,000	1,000,000	1,000	2,000,000
Minimum Balance	-	1,000 15	1,000,000	1,000	-	1,000	1,000,000
Monthly Service Fee Interest earned p.a	40,000	-	- -	-	40,000	15 -	20,000
Chequebook - 100 Leaves	150,000	40	150,000	40	150,000	40	n/a
Fall Below Minimum Balance Fee	-	20	50,000	10	-	20	30,000
Cash Deposit							
Cash & Cheque Deposits at SCB Branch	-	0.25% of the value Min 5, Max 5,000	-	0.25% of the value Min 5, Max 5,000	-	0.25% of the value Min 5, Max 5,000	-
Cash Deposits at Cash Deposit Machine & Banking Agent	-	-	-	-	-	-	<u>-</u>
Cash Withdrawal							
Over-the-counter withdrawal	0.25% of value, min 10,000 max 50,000	0.5% of Value Max 5,000	0.25% of value, min 10,000 max 50,000	0.5% of Value Max 5,000	0.25% of value, min 10,000 max 50,000	0.5% of Value Max 5,000	0.25% of value, min 10,000 max 50,000
Counter Debit Slip	35,000	10	35,000	10	35,000	10	-
ATM Cash Withdrawal (SCB)	1,000	1	1,000	1	1,000	1	n/a
Cash Withdrawal at Banking Agent	0 – 500,000: 1,000 500,001 – 1,000,000: 2,000 1,000,001 – 2,500,000: 3,000 2,500,001 – 5,000,000: 5,000 5,000,001 – 10,000,000: 10,000	n/a	0 – 500,000: 1,000 500,001 – 1,000,000: 2,000 1,000,001 – 2,500,000: 3,000 2,500,001 – 5,000,000: 5,000 5,000,001 – 10,000,000: 10,000	n/a	0 – 500,000: 1,000 500,001 – 1,000,000: 2,000 1,000,001 – 2,500,000: 3,000 2,500,001 – 5,000,000: 5,000 5,000,001 – 10,000,000: 10,000	n/a	0 - 500,000: 1,000 500,001 - 1,000,000: 2,000 1,000,001 - 2,500,000: 3,000 2,500,001 - 5,000,000: 5,000 5,000,001 - 10,000,000: 10,000
	10,000,001 – 15,000,000: 13,000		10,000,001 – 15,000,000: 13,000		10,000,001 – 15,000,000: 13,000		10,000,001 – 15,000,000: 13,000
ATM Cash Withdrawal (Non SCB Local)**** Straight 2 Rapk (S2R) Charges	5,000	3	5,000	3	5,000	3	n/a
Straight2Bank (S2B) Charges Straight2Bank Subscription fee	_	-					
E-Statements, Direct debit & Salary Processing (within SCB) Salary Processing (Other Banks i.e. EFT) - S2B	- 2,500	- 1	- - 2,500	- - 1	- - 2,500	- - 1	2,500
Utilities & Collections (UMEME, NWSC, NSSF, URA) - S2B	-	-	-	-	-	-	-
Mobile Money payments (MTN & Airtel) - S2B* Inward Payments	2,000	n/a	-	n/a	2,000	n/a	2,000
Inward RTGS & EFT	3,000	1		<u>-</u>	3,000	1	3,000
Inward Telegraphic Transfers (ITT)	25,000	10	-	-	25,000	10	25,000
Utilities & Collections (UMEME, NWSC, NSSF, URA)	-	-	-	-	-	-	-
Outward Payments							
East African Payments System (EAPS) - S2B East African Payments System (EAPS) - In Branch	40,000 75,000	15 25	40,000	15 25	40,000 75,000	15 25	40,000 75,000
Telegraphic Transfers (TT) - In Branch **	75,000	25	75,000 75,000	25	75,000	25	75,000
Outward Telegraphic Transfer (OTT) - S2B **	40,000	15	-	-	40,000	15	40,000
EFT - In Branch	20,000	5	20,000	5	20,000	5	20,000
EFT - S2B RTGS - In Branch	4,000 25,000	5	- 25,000	- 5	4,000 25,000	1	4,000 25,000
RTGS - S2B	10,000	4	-	-	10,000	4	10,000
MT 940/950 set through Straight2Bank STS - Electronic Cheques Printed throughStraight2Bank (International Bank Cheque, Local BankCheque, Corporate Cheque)	-	-	-	- -	-	- -	-
On-site Cheque Printing - per transaction - S2B	-	-	-	-	-	-	-
Cheques Return Charges Effects not cleared / refer to drawer Cheques Return Charges Technical	250,000 25,000	70 17	250,000 25,000	70 17	250,000 25,000	70 17	n/a n/a
Fees Per Cheque written	2,000	1	2,000	1	2,000	1	n/a
Cheque Stop Payment Charges	40,000	17	40,000	17	40,000	17	n/a
Foreign Cheque sent on collection	1% of value min 70,000, Max 150,000	Min 25, Max 55 1% of Value	1% of value min 70,000, Max 150,000	1% of Value Min 25, Max 55	1% of value min 70,000, Max 150,000	1% of Value Min 25, Max 55	1% of value min 70,000, Max 150,000
Draft Issuance	25,000	10	25,000	10	25,000	10	25,000
Bank Draft Repurchase						5	15,000
	15,000	5	15,000	5	15,000		
Purchase of Foreign Drafts	15,000 0.75%of value min 15,000, max 150,000	5 Min 5, Max 80 0.75% of Value	15,000 0.75%of value min 15,000, max 150,000	5 0.75% of Value Min 5, Max 80	15,000 0.75%of value min 15,000, max 150,000	0.75% of Value Min 5, Max 80	1% of value min 70,000, max 150,000
Standing Order Failure Charges	0.75%of value min 15,000, max 150,000 120,000	40	0.75%of value min 15,000, max 150,000 120,000	40	0.75%of value min 15,000, max 150,000 120,000	40	120,000
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch	0.75%of value min 15,000, max 150,000		0.75%of value min 15,000, max 150,000 120,000 10,000		0.75%of value min 15,000, max 150,000 120,000 10,000		
Standing Order Failure Charges	0.75%of value min 15,000, max 150,000 120,000 10,000	40 10	0.75%of value min 15,000, max 150,000 120,000	40 10	0.75%of value min 15,000, max 150,000 120,000	40 10	120,000
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online	0.75%of value min 15,000, max 150,000 120,000 10,000 -	40 10 -	0.75%of value min 15,000, max 150,000 120,000 10,000	40 10 -	0.75%of value min 15,000, max 150,000 120,000 10,000	40 10 -	120,000 10,000 -
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination***	0.75%of value min 15,000, max 150,000 120,000 10,000 -	40 10 - -	0.75%of value min 15,000, max 150,000 120,000 10,000 -	40 10 - -	0.75% of value min 15,000, max 150,000 120,000 10,000 -	40 10 - -	120,000 10,000 - -
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance	0.75%of value min 15,000, max 150,000 120,000 10,000 - 250,000	40 10 - - 70	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000	40 10 - - 70	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000	40 10 - - 70	120,000 10,000 - - - 250,000
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000	40 10 - - 70	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000	40 10 - - 70	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000	40 10 - - 70	120,000 10,000 - - 250,000 n/a n/a
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance	0.75%of value min 15,000, max 150,000 120,000 10,000 - 250,000	40 10 - - 70	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000	40 10 - - 70	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000	40 10 - - 70	120,000 10,000 - - - 250,000
Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500	40 10 - - 70 10 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500	40 10 - - 70 10 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500	40 10 - - 70 10 10 3	120,000 10,000 - - 250,000 n/a n/a n/a
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500	40 10 - - 70 10 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500	40 10 - - 70 10 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500	40 10 - - 70 10 10 3	120,000 10,000 - - 250,000 n/a n/a n/a
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0%	40 10 - - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0%	40 10 - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0%	40 10 - - 70 10 10 3 5.0%	120,000 10,000 - - 250,000 n/a n/a n/a 5.0%
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge	0.75%of value min 15,000, max 150,000 120,000 10,000 - - 250,000 25,000 7,500 5.0%	40 10 - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0%	40 10 - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0%	40 10 - - - 70 10 10 3 5.0%	120,000 10,000 250,000 n/a n/a n/a 5.0%
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge Bankers' Opinion / Certificate of Balance charge / Audit Confirmation	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000	40 10 - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0% 80,000 40,000	40 10 - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 - - 250,000 25,000 7,500 5.0% 80,000 40,000	40 10 - - - 70 10 10 3 5.0%	120,000 10,000 250,000 n/a n/a n/a 5.0%
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge Bankers' Opinion / Certificate of Balance charge / Audit Confirmation Dormancy Reactivation / Account Closure Fee	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 -	40 10 - - 70 10 10 3 5.0% 20 10 -	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0% 80,000 40,000 -	40 10 - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 -	40 10 - - 70 10 10 3 5.0%	120,000 10,000 250,000 n/a n/a n/a 5.0%
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge Bankers' Opinion / Certificate of Balance charge / Audit Confirmation Dormancy Reactivation / Account Closure Fee Email Indemnity / SMS Alerts / Monthly statements	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000	40 10 - - 70 10 10 3 5.0% 20 10 -	0.75% of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0% 80,000 40,000 - - -	40 10 - - 70 10 10 3 5.0%	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000	40 10 - - 70 10 10 3 5.0%	120,000 10,000 250,000 n/a n/a n/a 5.0% 80,000 40,000
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge Bankers' Opinion / Certificate of Balance charge / Audit Confirmation Dormancy Reactivation / Account Closure Fee Email Indemnity / SMS Alerts / Monthly statements Interim/Additional/Duplicate statement per page	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000	40 10 - - 70 10 10 3 5.0% 20 10 - - - 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000	40 10 70 10 10 3 5.0% 20 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000	40 10 - - 70 10 10 3 5.0% 20 10 - - 3	120,000 10,000 250,000 n/a n/a n/a 5.0% 80,000 10,000
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge Bankers' Opinion / Certificate of Balance charge / Audit Confirmation Dormancy Reactivation / Account Closure Fee Email Indemnity / SMS Alerts / Monthly statements Interim/Additional/Duplicate statement per page CCTV Viewing	0.75% of value min 15,000, max 150,000 120,000 10,000 - - 250,000 25,000 7,500 5.0% 80,000 40,000 - 10,000 50,000	40 10 - - 70 10 10 3 5.0% 20 10 - - - 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000 50,000	40 10 70 10 10 3 5.0% 20 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000 50,000	40 10 - - 70 10 10 3 5.0% 20 10 - - 3	120,000 10,000 250,000 n/a n/a n/a 5.0% 80,000 40,000 10,000 50,000
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge Bankers' Opinion / Certificate of Balance charge / Audit Confirmation Dormancy Reactivation / Account Closure Fee Email Indemnity / SMS Alerts / Monthly statements Interim/Additional/Duplicate statement per page CCTV Viewing Salary Processing (within Standard Chartered Bank) - In Branch	0.75%of value min 15,000, max 150,000 120,000 10,000 - 250,000 25,000 7,500 5.0% 80,000 40,000 - 10,000 50,000 50,000	40 10 - - 70 10 10 3 5.0% 20 10 - - - 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 - 10,000 50,000 50,000	40 10 70 10 10 3 5.0% 20 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000 50,000 50,000	40 10 - - 70 10 10 3 5.0% 20 10 - - 3	120,000 10,000 250,000 n/a n/a n/a 5.0% 80,000 40,000 10,000 50,000 5,000
Standing Order Failure Charges Standing Order Setup / Ammendment Charges - In Branch Standing Order Setup / Ammendment Charges - Online Standing Order Processing / Termination*** Unpaid Direct Debit VISA Platinum Debit Cards Card Issuance Card Replacement Card Monthy Fees Point of Sale & e-commerce International Transactions Charge Other Services Priority Centre Access Charge Bankers' Opinion / Certificate of Balance charge / Audit Confirmation Dormancy Reactivation / Account Closure Fee Email Indemnity / SMS Alerts / Monthly statements Interim/Additional/Duplicate statement per page CCTV Viewing Salary Processing (within Standard Chartered Bank) - In Branch School Fees	0.75% of value min 15,000, max 150,000 120,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000 50,000 5,000 2,500	40 10 - - 70 10 10 3 5.0% 20 10 - - - 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000 50,000 5,000 2,500	40 10 70 10 10 3 5.0% 20 10 3	0.75% of value min 15,000, max 150,000 120,000 10,000 250,000 25,000 7,500 5.0% 80,000 40,000 10,000 50,000 5,000 2,500	40 10 - - 70 10 10 3 5.0% 20 10 - - 3	120,000 10,000 250,000 n/a n/a n/a 5.0% 80,000 40,000 10,000 50,000 5,000 2,500

Bancassurance			
Motor For Business	Indicative rate*		
Saloons, station wagon, pick-up (For commercial use)	5.0%		
Saloons, station wagon, pick-up (For private use)	4.0%		
Lorries, prime movers, tractor heads, trailers, etc	6.0%		
Petrol/Gas/Chemical Tankers	7.5%		
Other tankers	6.0%		
Special types (Such as Ambulances, bullion vans, farm vehicles, fire vehicles)	4.0%		
Vans and buses for Private/Corporate or School use	6.0%		
* Final rate will factor in number of vehicles, extent of cover required and car tracking and alarms)			
Business Combined Insurance	Indicative rate*		
business and liability risks) Business Combined to cover various business risks (property, equipment, Please note rate does not include Tax	Rate dependent on selection of risks covered		

Forex and Investment Service	Margin			
Foreign Exchange Margin:	Max. 5% of the transaction value			
Fixed Income Margin	Max 3% of the Bond Price			
Mutual Funds	Fee / Margin			
Lumpsum Mutual Funds Front End Fee (Rate dependant on Fund House) Monthly Mutual Funds (RSP / Wealth Builder)	Max 3% of Invested amount Max: A one off payment equivalent to the First Instalment amount			
Annual Management Fee (Refer to Fund fact sheet)	Max 2.5% p.a			
* MNO Charges may Apply ** Local Standard Chartered Bank Charge Only. Swift / cross boarder payments incur an overseas charge which varies depending on the currency of transaction (upto USD 25)	*****Other bank charges may apply ATM Cash Withdrawal (Non SCB International Cards) Ugx 20,000 / USD 10			
***Free standing order processing is limited to inter account				

transfers within SCB Uganda network. Transfer charges may apply to outward transfers